

Error:

Possible Error With License File -1

Verification:

Torchmate CAD application closes abruptly.

Not able to perform some functions such as saving a file, creating a tool path, outputting a file, etc.

Cause:

When the dongle is not plugged into the PC the Torchmate CAD software becomes unusable. The dongle is the site license for the Torchmate CAD software. Without the site license the CAD becomes restricted, only allowing some functions to work.

Solution:

Verify that the dongle is plugged into the PC, via a USB port, being used to run the Torchmate CAD software. If no dongle is installed, plug the dongle into an available USB port and reboot the Torchmate CAD software.

If the dongle appears to be damaged, contact the Torchmate Parts team for a price on an additional dongle.